



Services Overview

Digital Divide Data powers the data entry, XML conversion and digital preservation needs of publishers, libraries, content hosts, academic researchers and businesses world-wide.

Our services can unlock and extend the value of data, documents, publications and archives, making them searchable and accessible online, on mobile devices, or in any information system.

We deliver these services on the foundation of a socially responsible model that creates opportunity for the world's poorest citizens to earn competitive wages, complete their education, and achieve upward mobility through working in our business. We have trained more than 1,500 people with marketable skills, grown to employ over 600, and graduated 250 of our staff from entry-level jobs to employment that earn them six times the average income in Cambodia and Laos.

“We have an equal commitment to client service as we do to our social mission. When our business grows, so does our social impact.”

- Jeremy Hockenstein
CEO and Co-Founder

Over the last decade, we have become known for our commitment to customers, quality, value and innovation. We stand apart from other outsourced service providers, not only through our social responsibility, but also because of our investment in North American, European and SE Asia based customer service teams. Digital Divide Data is proud of our dedication to clear, honest communication and our consultative approach to serving our client's needs.

Digital Divide Data powers the data entry, XML conversion and digital preservation needs of publishers, libraries, content hosts, academic researchers and businesses world-wide. We deliver these services on the foundation of a socially responsible model that creates opportunity for the world's poorest citizens to earn competitive wages, complete their education, and achieve upward mobility through working in our business.

DIGITAL DIVIDE DATA

WEB www.digitaldividedata.org
EMAIL sales@digitaldividedata.org
PHONE +1.212.461.3700

DATA ENTRY & CONVERSION	DIGITAL PUBLISHING	DIGITAL LIBRARIES
Let DDD transform any information locked in paper, microform or unstructured digital files into invaluable, accurate data.	Let DDD transform your content into rich XML and instantly usable output for eReaders, mobile devices and content partners.	Let DDD digitally preserve your collections into durable online archives and digital repositories.
SERVICES Academic Data Entry Survey Digitization Records Management Direct Marketing Support	SERVICES XML Enhancement/Conversion eBook Conversion Magazine Conversion Journal Digitization Newspaper Conversion	SERVICES: Archives Digitization Newspaper Digitization EAD Conversion OCR Assessment

CONTINUED



Services Overview

Digital Publishing Services / digitaldividedata.org/services/publishing/

WHAT WE DELIVER Digital publications in the form of industry-standard and custom XML, eBooks, searchable PDFs and content ready for search, sale or syndication by content partners.

HOW WE DO IT Customized, outsourced conversion services with customer service and project management teams in the US, EU and SE Asia. Starting with any source – print, microform, or born-digital files – we create the exact output to meet your immediate demand for ROI and long-term need for robust content that can be repurposed amidst rapid innovation and change.

WHY DDD DDD stands out from the crowd through our unwavering commitment to client service, quality, transparent communication and our socially responsible outsourcing model. We serve multi-national publishers' ongoing content conversion and XML enhancement programs, but also enable small- to mid-size presses launch turn-key web solutions to sell and distribute content.

Data Entry and Conversion Services / digitaldividedata.org/services/data-entry/

WHAT WE DELIVER Transformation of information locked in paper, microform, or unstructured digital files into invaluable knowledge in structured databases and records management systems.

HOW WE DO IT Starting with sources as diverse as paper, mixed files, government records, microform, legacy digital files, and surveys, we perform all of the services you may need – project design, scanning, data entry, high-volume OCR, data tagging, database design and loading – to deliver the exact end product required to give your information maximum impact in your business or research.

WHY DDD We specialize in data entry for Academic Research, having served over 100 academics at leading research universities with projects ranging in size from PhD theses to multi-year, international projects. Other targeted services include: corporate and government Records Management, Survey Digitization for international aid and development projects, and direct mail list support.

Digital Library Services / digitaldividedata.org/services/libraries/

WHAT WE DELIVER Our Digital Library Services let you digital preserve your collections, creating online archives and durable repositories.

HOW WE DO IT Digital Divide Data provides a full range of digital library services, from historical METS/ALTO newspaper conversion, scanning, EAD conversion, OCR validation, and complete archives digitization, including project management and design.

WHY DDD We specialize in METS/ALTO digitization for historical newspapers, processing hundreds of thousands of newspaper pages per month. We work with institutions small and large to serve a wide variety of projects from mass-digitization to digitally preserving one manuscript.

DIGITAL DIVIDE DATA
115 West 30th Street, Suite 400
New York, NY 10001
United States of America

WEB www.digitaldividedata.org
EMAIL sales@digitaldividedata.org
PHONE +1.212.461.3700
FAX +1.212.813.3209